

CCTV Partnership Program



Closed circuit television (CCTV) is a useful tool in the detection and investigation of community safety and crime problems. The Town of Victoria Park has developed this partnership program with WA Police Force to increase the number of CCTV systems in the Town in strategic locations. The intent of the CCTV Partnership Program is to assist private residences, businesses or community groups to install an effective CCTV system and create a partnership between the applicant, WA Police Force, and the Town to address crime and safety problems through visual surveillance.

Terms and conditions

1. CCTV must be provided and installed by a registered business with a Security Agents Licence Number.
2. CCTV must be installed within the Town of Victoria Park.
3. This Partnership Program is applicable to either new installed systems, or upgrades to improve the quality of an existing system.
4. Before installation or upgrade, the applicant must contact the Town to arrange a site visit to confirm camera field of view and playback capabilities.
5. CCTV systems must be installed and this form completed in full and submitted no more than three months after the site visit with the Town.
6. One application per project will be considered.
7. CCTV must include a public angle field of view overlooking the road, footpath, front verge, or any other applicable public area.
8. The CCTV system must meet the Face Recognition (50 per cent) requirement of the WA State CCTV Strategy Resolution Test Chart within 10 metres of the public facing camera.
9. The operator of the CCTV system must agree to provide footage to WA Police Force when requested. Failure to do so will result in the Town retrieving any payments it has made to the applicant.
10. The Town provides no guarantee that a rebate can be provided to all applicants if the allocated budget is fully expended prior to the end of the financial year.
11. Feedback form needs to be completed before payment is issued.
12. There must be adequate lighting to capture quality footage (see Sensor Lighting, Security Incentive Scheme).
13. Applicants must provide high quality screenshots showing the field of view of their camera system.
14. Applicants must consent to their details being provided to WA Police Force for the location and fields of view of the CCTV system.
15. Applicants must maintain the CCTV system in working order. Failure to do so will result in the Town retrieving any payments it has made to the applicant.
16. The Town will rebate half of the total cost of the CCTV system, up to \$750 per project.
17. The Town reserves the right to cancel the rebate arrangements at any time if any of the above conditions have not been met to the satisfaction of the Town. The Town will not be liable for any cost incurred by the applicant.
18. Applicants must not have a current outstanding debt with the Town.
19. Rear properties of developments, or properties with limited fields of view of a public area, are not eligible for funding.
20. Allocating funding to a project remains the discretion of the Town.



Closed circuit television (CCTV) camera rebate scheme

Total rebate amount available

Half the cost, up to \$750 per CCTV project

Application instructions

STEP 1 – Contact the Town of Victoria Park

A Town officer will meet with you on site to discuss your CCTV plans and to identify the best field of view for your camera system. The officer will meet you on site to discuss where the cameras will be facing.

The quick retrieval and provision of footage must be made available to WA Police Force upon request. During the initial meeting with the officer, you will be required to detail how you will actively accommodate and meet such requests, including your process for retrieving and providing footage to WA Police Force upon request.

STEP 2 – Notify your neighbours

You will be required to notify their adjacent neighbours regarding the CCTV installation and let them know that cameras will be appearing on their property.

STEP 3 – Confirmation

The Town will advise the applicant in writing of the outcome from the site visit meeting and confirm eligibility for the CCTV Partnership Program.

STEP 4 – Install and pay for CCTV system

The applicant will be required to have the CCTV system installed by a registered business with a Security Agent Licence Number. The applicant is responsible for engaging and procuring the services of the registered business.

The system must be installed no more than three months after the site visit with the Town

Local Recommended providers:

- Smart Security – 9470 2887 or info@smartsecurity.com.au
- Alarm-Tec & Audio – 0481 380 981 or sales@alarm-tec.com.au

Recommended providers:

- RAC Home Security – 1300 360 504 or security@rac.com.au
- Crown Security – 9400 6000 or enquiries@crownssecurity.com.au

The system needs to be installed as agreed at the site visit or as per registered businesses recommendations. The applicant is responsible for fully paying the total invoiced amount to the registered business. The Town is not liable, nor will it provide any payment to the registered business as engaged by the applicant.

STEP 5 – Complete and submit the application form

The applicant is required to complete all sections of the application form. Applicants must include a copy of the invoice and receipt for full payment of the CCTV system, undertaken by a registered business. Screenshots of the field of view of the cameras need to be included showing that the CCTV System meets the Face Recognition (50 per cent) requirement of the WA State CCTV Strategy Resolution Test Chart within 10 metres of the public facing camera.

STEP 6 – Payment

The Town will review the application and advise in writing of the outcome of the application. In the event the Town requires more information an Officer will contact the applicant. Funds will be transferred electronically to the account nominated on the application form.

CCTV Partnership Program - all sections need to be completed

Application details

Applicant name:

Address (of location for CCTV system):

Suburb:

Postcode:

Contact number:

Email:

Have you contacted the Town to discuss the CCTV system? Yes No

Please contact the Town immediately on 9311 8111 or by email admin@vicpark.wa.gov.au

Payment details:

Account name:

BSB:

Account number:

CCTV system details

Number of cameras in the system:

Property type: Residential Business Community group

Total cost of installation (amount on invoice):

Installation Authority

Are you the property owner? Yes No

If no, the details of the owner/landlord/property manager are required below.

Name:

Contact number:

Address:

Declaration:

I approve the installation of the security device to the above mentioned property.

Signature:

Date:

WA Police Force footage request agreement

The applicant agrees that by receiving the rebate funds from the Town, the applicant is agreeing to provide CCTV footage to WA Police Force upon request. The applicant agrees that failure to do so will deem this rebate void, and the Town will seek the return of the full rebate amount from the applicant. The applicant acknowledges that their details and the fields of view of the camera systems will be provided to WA Police Force to inform them of this agreement and their ability to request footage from the applicant.

Invoice included

Feedback form complete

Camera fields of view included

I, the undersigned, confirm that I have read and agree to all the terms and conditions of the Town of Victoria Park's Closed Circuit Television (CCTV) Partnership Program.

Signature:

Name:

Date:

Local recommended security providers:



Recommended security providers:



Home Security Devices Rebate - feedback form

In order for the Town to ensure high standards in the provision of its services and to evaluate the success of the CCTV Partnership Program, please take a minute to complete this feedback form.

How did you find out about the CCTV Partnership Program?

- Local/community newspaper
 - Council/community meeting
 - Community display
 - Social media (Facebook/Twitter/Instagram)
 - Town of Victoria Park website
 - Newsletter
 - Word of mouth/friend
 - Other:
-

How safe do you feel in the Town?

- I feel very safe I feel safe Neutral I feel unsafe I feel very unsafe
-

Are there any areas in the Town where you feel unsafe (please be very specific)?

- No Yes (If yes, please specify)
-

How did you find the application process for the CCTV Partnership Program?

- Very easy Easy Neutral Difficult Very difficult
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Any other feedback regarding the CCTV Partnership Program?

Thank you for completing the feedback form.

Please return the feedback form and your application form to:

Mail: Town of Victoria Park
Community Development
Locked Bag 437
Victoria Park WA 6979

Email: admin@vicpark.wa.gov.au

In person: Town of Victoria Park Administration Centre,
99 Shepperton Road, Victoria Park 6100
8.30am to 5pm – Monday to Friday

