

Policy number	Policy 212
Policy title	Graffiti removal management
Strategic outcomes supported	EC1 – A desirable place for commerce and tourism that supports equity, diverse local employment and entrepreneurship. EC2 - A clean, safe and accessible place to visit. EN5 – Appropriate and sustainable facilities for everyone that are well built, well maintained and well managed.

POLICY OBJECTIVE:

To provide for the management of graffiti in the Town.

POLICY SCOPE:

This policy applies to graffiti in the Town.

DEFINITIONS:

Nil.

POLICY STATEMENT:

1. The Town recognises that graffiti vandalism is a costly community problem, not only in monetary terms but also in environmental and social terms.
2. The Town will remove, clean or cover incidences of graffiti vandalism that can be seen from any public space, including – but not limited to – footpaths, walkways, reserves and roads.
3. The Town will clean, remove or cover graffiti on buildings, fences and structures that are within or constitute boundaries of all reserves under the management of the Town. This includes (but is not limited to) parks, drainage and other reserves, public access ways and road reserves.
4. Where the structure is a fence, wall or building on a shared boundary with private property or a reserve under the management of another authority, the owner of the private property or that authority must provide prior approval for the graffiti to be removed and indemnify the Town against all actions, claims and damages – other than workers compensation claims - resulting from the graffiti removal.
5. The Town will not remove graffiti from:
 - a. Any place where the graffiti is located higher than what can be safely reached from a 2-metre ladder. The Town will appoint a Contractor to undertake the removal in these instances;
 - b. Places where it is necessary for the removalist to traverse a roof,
 - c. Places where it is possible or likely that the removalist may become exposed to hazardous materials such as asbestos or chemicals.

6. Subject to unforeseen circumstances/events, inclement weather or staff availability, the Town will endeavour to remove offensive graffiti within 24 hours and all other graffiti within 10 days of it being reported or authorised.

RELATED DOCUMENTS:

[Graffiti Management Act 2016](#)

Policy manager	Manager – Infrastructure Operations
Responsible officers	-
Approval authority	Council
Next Evaluation Date	

REVISION HISTORY

Version	Approved, Amended, Rescinded or Reviewed	Date	Authority	Resolution Number	Key Changes/Notes
1	Adopted	07/12/1999	Council	-	Item 3.5
1	Reviewed	15/08/2006	Council	-	Item 4.1
1	Reviewed	09/07/2013	Council	-	Item 10.1
2	Reviewed and Amended	11/08/2015	Council	-	Item 10.1
2	Reviewed and Amended	20/08/2019	Council	148/2019	Item 10.1

